securian FINANCIAL®

Insurance products issued by
Securian Life Insurance Company

How to file a supplemental health claim

It's easy to file a supplemental health claim and receive the benefits you're entitled to. You can use payments any way you choose to cover costs such as copays, deductibles, child care and more.

Information needed to initiate the claim

Employee

- Personal information will be pre-filled in the submission
- Date of event

Spouse and/or children

- Insured's full name
- Date of birth
- Address
- Date of event

How to submit the claim

Go to the Securian Financial website **LifeBenefits.com** and log in

- **User ID:** UAS followed by your employee ID number
- **Initial password:** Your eight-digit date of birth (MMDDYYYY) followed by the last four digits of your Social Security number
- If you've previously logged in to LifeBenefits™, use the password you created

- Select "Start a new claim."
- Answer all questions to the best of your ability with your claim.

If you do not have the necessary documents available at the time of submission, you can upload it and any additional information by returning to **LifeBenefits.com** and clicking on "My claims."

If you have questions, need assistance or want to file your claim over the phone, call Securian Financial at **1-888-658-0193**.

What happens once the claim is submitted?

The examiner will review your claim and documentation and make a decision or reach out to you if additional information is needed. The examiner will also review all benefits you are enrolled in and will issue as many payments as possible based on your benefits and initial documentation provided.



Supplemental health claims are paid less than one day after receiving proof![1]



If you have questions, need assistance or want to file your claim over the phone, call Securian Financial at **1-888-658-0193.**

1. As of January 2025. Statistics reflect entire group insurance business of Minnesota Life Insurance Company and Securian Life Insurance Company.

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